

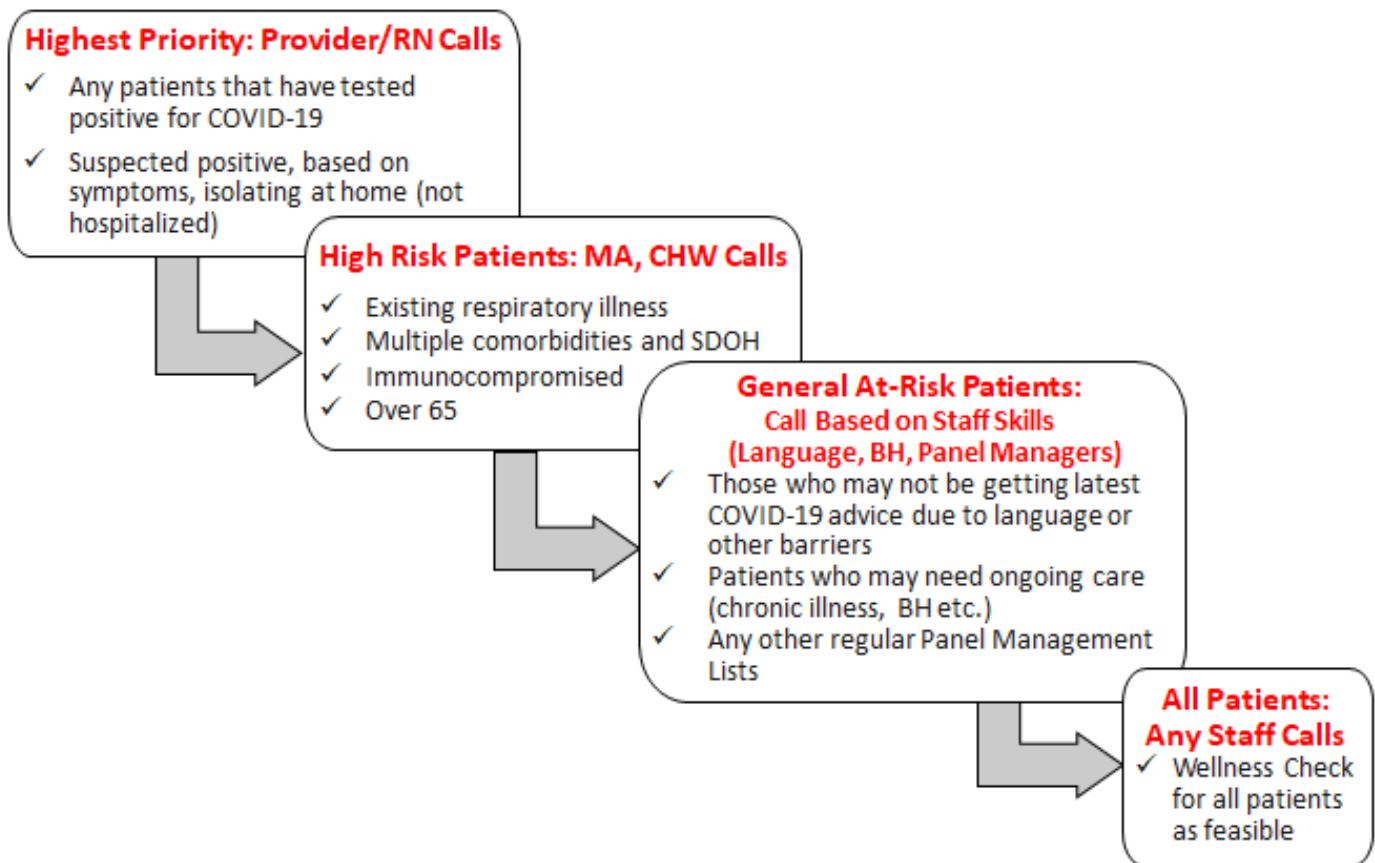


COVID-19 Clinical and Wellness Screening for Vulnerable Patients

Purpose: This clinical and wellness assessment can be used by anyone in the clinic to conduct outreach calls to patients. Please use the resource guide to accompany this assessment. Refer to the prioritization chart to help determine which patients to outreach to first.

Prioritization Chart for Patient Outreach:

Outreach Calls: Prioritization





Suggested Introduction (please modify as needed depending on role and who you are calling):

Hi, is this <PATIENT NAME>?

My name is _____ and I'm a <STAFF ROLE> at <CLINIC NAME AND SITE>. I'm calling to check in on how you are doing, ask you some questions about your health and other needs during this time, and to provide some resources to you, if needed. Is now a good time for you to talk?

Assessment Questions:

- **COVID-19, signs & symptoms:**
 - Do you have any breathing problems such as a cough?
 - Do you have any fever?
 - Have you traveled outside of the US in the past 60 days?
 - Have you had contact with anyone who has tested positive for COVID-19?
- **General health concerns:**
 - Do you have any current health issues or concerns?
 - Do you know how to connect with your doctor if needed?
 - Do you have enough prescriptions to last for an extended period of time?
 - Are you on oxygen, do you have enough?
- **Assessing social distancing & isolation:**
 - Do you have a safe space where you can stay for the next few weeks?
 - Have you been keeping your distance from other people?
 - Who are people you can rely on? Do you have someone you can call if you need support?
 - Are you worried about your safety? Are you concerned that someone may harm you or someone you are close to?
 - *Provide/reinforce social distancing guidelines: wash your hands with soap for 20 seconds or more, try and stay at least 6 feet away from people outside your household, cough/sneeze into a tissue or into your elbow, avoid touching public surfaces*
- **Mental health and well-being**
 - Have you been feeling sad or upset recently?
 - If yes → have you been having thoughts of suicide? Refer to national suicide 24 hour crisis line as appropriate: 1-800-273-8255
 - Have you been feeling anxious or on edge recently?
 - *Provide clinic specific guidelines on how to access BH services*
- **Social/community needs or resources (attach the community resource guide)**
 - Do you have enough food for yourself and your family?
 - Have you recently lost your job or have your hours at work been reduced?
 - Are there specific resources you need at this time, such as access to legal services or medicine? *Please refer to resource guide*