



Quality Improvement, Nursing and Operations (QINO) Forum

Oakland Waterfront Hotel, September 26TH, 2014
8:00 am – 4:30 pm

(5 Units of CME Credit are Offered)

8:00 -9:00 Spinnaker Room	Breakfast/Registration
9:00 - 9:20 Spinnaker Room	Opening Melissa Marshall, Chief Medical Officer, Community Health Center Network
BREAKOUTS	
9:25 -10:35 Regatta I	Improving Data Quality with the End Of Visit Template & Fixit Reports <u>Moderator:</u> Dan Clanon, IT Systems Specialist, Alameda Health Consortium Dr. Joyce Nuesca, Chief Medical Officer, Tri-City Health Center Mark O’Leary, Director of EHR Systems, Asian Health Services
9:25 -10:35 Regatta II	NextGen Immunizations Documentation: How to Improve “Working as Designed” Workflows <u>Moderator:</u> Meriah Gille, RD, MSHI, Project Manager, Native American Health Center Sean Folweiler, Project Manager, Central Valley Collaborative Greg Williams, NextGen EHR Analyst, Central Valley Collaborative Greg Johnson , EHR Application Programmer, Central Valley Collaborative
10:45-11:55 Regatta I	Experience in Text Messaging and Group Visits Felicia Batts, MPH, Strategic Projects Manager, Golden Valley Health Centers Ryan Hensler, weCare Project Manager, LifeLong Medical Care
10:45-11:55 Regatta II	Care Team Transformation: Critical for Data-Driven and Patient-Centered Care Dr. Divya Raj, Medical Director, Axis Community Health, Molly Hart, MU Manager, Community Health Center Network

LUNCH	
12:00 – 1:30 Spinnaker Room	Innovations Spotlights During Lunch: Acupera – Web-based Care Coordination (15 min) Polyglot – Multilingual patient education for medications (15 min) Care Message – Interactive messaging via phone (15 min)
PLENARY	
1:30 – 2:50 Spinnaker Room	Our Options in Health Information Exchange and Demonstration of NextGen Share <u>Moderator:</u> Dr. John Murphy, Chief Medical Information Officer, La Clinica Cherie Holmes-Henry, Vice President of Government & Industry Affairs, NextGen Mo Chebli, Interoperability Product Manager, NextGen (via webex) Bill Beighe, Vice President and Vice Chairperson, California Association of HIEs Dave Gravender, CIO, Alameda Health Systems Ray Otake, CIO, Community Health Center Network
BREAKOUTS	
3:00-4:10 Regatta I	Tackling the Hard Questions in Patient Portal Implementation <u>Moderator:</u> Ryan Hensler, weCare Project Manager, LifeLong Medical Care Judy Derman, Director Member Engagement, Digital Services Group, Kaiser Permanente Charles Kitzman, MMI, Chief Information Officer, Shasta Community Health Center Barbara Speer, IT Director, Tiburcio Vasquez Health Center Kevin Baxter, MU Director, La Clinica
3:00 -4:10 Regatta II	Best Practices in Integrated Behavioral Health: Documentation and Workflows <u>Moderator:</u> Luella Penserga, Director Policy and Planning, Alameda Health Consortium Dr. Anitha Mullangi, Chief Medical Officer, Tiburcio Vasquez Health Center Dr. Margie Burton-Flores, Behavioral-Mental Health Director, Tiburcio Vasquez Health Center, Susana C. Fong, LCSW, Behavioral Health Services Manager, Asian Health Services
4:15 – 4:30 Spinnaker Room	Closing Terry Wilcox, CPHIT, CPEHR, Manager of Special Projects, Community Clinics Health Network Aisha Noamani, Director of Health IT, Community Clinic Association of Los Angeles County Raymond Ople, HCCN Project Coordinator, Community Clinic Association of Los Angeles County
4:30-5:30 Spinnaker Room	Optional NextGen Discussion: Upgrade Issues and Meaningful Use Update