



HIE PERSPECTIVES FROM THE SAFETY NET

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About CHCN

- Health Center Controlled Network
- Eight Community Health Centers in East Bay
- Managed Care Services Organization
- IT/Data Services - Collaboration and Integration
- NextGen- separate systems per health center but hosted in same data center with a shared private data network
- CHCN's role: Keeping in touch with developments in health information exchange

CHCN Health Centers and HIE

- Key Trading Partners
 - Safety Net Hospital Systems
 - Alameda County: Alameda Health Systems
 - Contra Costa: CCRMC
 - Sutter Health: Alta Bates, Summit
 - Childrens Hospital Oakland
- Health Share Bay Area: Attempt to Launch a Regional HIE
 - HSBA first in SF, then added East Bay
 - CHCN joined the HSBA Board
 - Sutter West Bay initially very active; KP never joined
 - Sutter and other private IDNs later pulled back
 - HSBA now in “hibernation”

Learning from HSBA

- Consider the Gold Standard – Santa Cruz
 - Patient Data Repository to look up and access to a patient's longitudinal record
 - Otherwise, need to know where the patient has gone to look up data
 - Best basis for care coordination, population health management, etc.
- Health Share Bay Area could not build data sharing trust to the level of patient data repository
- Why?
 - For the private integrated delivery networks focus was on building own private HIE
 - Competition for patients, trumps HIE community sharing
- Safety net providers and small provider groups – wanted patient community sharing
 - Forced Safety net to look at and build own solutions.

National Trend of Safety Net HIE Isolation

- Federal Meaningful Use incentives no help.
 - IDNs just aim to meet 10%
 - Trade with one other partner outside of their system
 - No mandate for more trading
- Epic (20%+ market) trading among themselves v. Non-Epic
- Apparent State and National Trend of Safety Net (providers and PATIENTS) left out of HIEs. Exception is where state or local governments step in.
- **Impact:**
 - Patients with access to HIEs - Have the platform for robust applications for care coordination, care management, etc.

Versus

 - Those who Don't... Our patients

Possible Strategy for HIE

- Short Term:
 - Use Direct messaging embedded into NextGen
 - Collaborate with Alameda Health Systems to define and enhance the “payloads” of the Direct message (referral/e-consult process, summary of care)
 - For most clinics this will meet the MU thresholds
- Longer Term:
 - Aim to join/ build community HIE with Safety Net and small provider groups at the core. **Get the Medi-Cal health plans involved.**
 - Study cross-county HIEs which have strong safety-net participation e.g., Inland Empire, Connect Healthcare (Solano, Yolo,..)
 - Rely on California Association of HIEs to connect to private and other community HIEs